Philadelphia Nursing-Legal Partnership

Impact Report
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Shannon Mace, JD, MPH

Health, Education and Legal assistance Project:
A Medical-Legal Partnership
at Widener University Delaware Law School

Contents

Executive Summary

The Philadelphia Nursing-Legal Partnership (NLP), a collaboration between the National Nurse-Led Care Consortium's Philadelphia Nurse-Family Partnership and Mabel Morris Family Home Visit programs (NFP/MM) and the Health, Education, and Legal Assistance Project: A Medical-Legal Partnership at Widener University Delaware Law School (HELP: MLP), aims to improve the health and wellness of pregnant and parenting families in Philadelphia by providing integrated evidence-based home visitation and legal services.

Between January 1, 2022 and December 31, 2022, the NLP resolved **614 legal matters for 246 unique clients**. A total of 366 cases and 248 consultations were resolved across a range of legal issues.

The NLP team's collaborative advocacy efforts resulted in significant outcomes for families including:

- Obtaining at least $326,617 in annualized financial support and benefits.
- Avoiding at least $68,145 in costs for families.
- Preventing eviction for at least 30 families.
- Obtaining rental assistance for at least 35 families totaling $112,813.
- Obtaining at least $58,021 in annualized unemployment benefits for 10 families.
- Obtaining $51,977 in annualized SNAP benefits for 11 families.
- Obtaining $20,888 from the Family Support Fund to assist families experiencing homelessness or in need of emergency housing assistance.
- Preventing utility shutoff in 16 cases and obtained $19,478 in utility assistance for families.
- Obtaining $19,316 in annualized Social Security disability benefits for 5 families.
- Obtaining $14,913 in security deposit returns to families when their landlords violated their rights as renters.
- Obtaining a $9,000 judgment for a family when their landlord violated laws related to lead.
- Obtaining $8,166 in annualized TANF benefits for 5 families.
- Recovering $6,000 in stolen funds for a family.
- Recovering $3,000 for a family facing an issue related to a water bill lien.
- Ensuring critical repairs were made to improve housing conditions for 8 families and helping 10 families move when their conditions were inhabitable.
- Obtaining emergency and long-term housing for 5 participants experiencing homelessness and 1 participant experiencing domestic violence.

In addition to direct legal services, the NLP provided education and training to project partners and community members and engaged in a range of policy advocacy efforts to improve community-wide health and wellness.

Overview

Established in 2016, the Philadelphia Nursing-Legal Partnership (NLP) is a collaboration between the National Nurse-Led Care Consortium's Philadelphia Nurse-Family Partnership and Mabel Morris Family Home Visit programs (NFP/MM) and Health, Education, and Legal Assistance Project: A Medical-Legal Partnership at Widener University Delaware Law School (HELP: MLP). The NLP aims to improve the health and wellness of pregnant and parenting families in Philadelphia by providing integrated evidence-based home visitation and legal services. HELP: MLP attorneys and paralegals, embedded within NFP/MM, work alongside nurse home visitors to:

1) Increase the identification of unmet legal and social needs,
2) Provide direct legal, health care, and educational services to families in their homes,
3) Strengthen the advocacy capacity of nurse home visitors to address social determinants of health, and
4) Improve community-wide outcomes through systemic advocacy and policy change.

To measure the NLP's success at reaching its goals, an evaluation plan was implemented. Quantitative and qualitative data collected from clients and staff informed evaluation findings and quality improvement efforts. This evaluation report focuses on the project's impact on clients and families.

Methodology

Quantitative and qualitative data were collected through several evaluation activities. To track process and outcome measures related to legal cases and consultations, information was entered in a secure electronic legal case management system by the HELP: MLP legal team. To measure the impact of services on program participants, data was collected before and after legal services were delivered. Prior to the initiation of legal services, nurse home visitors administered the Perceived Stress Scale (PSS), a validated tool to measure level of stress, with program participants. After a participant's case was closed, project evaluators administered a post PSS via telephone interview. Additionally, during the follow up telephone interview, project evaluators administered a satisfaction survey with clients. Due to the level of intervention, only participants who received assistance with a case (as opposed to a consultation) were included in the post-services follow up interview.

In addition to direct legal services, training and policy advocacy activities were also tracked. Training impact was assessed through post-training surveys administered to training participants.

Findings

Evaluation findings are described below for the following types of activities: 1) legal services, 2) client stress, 3) client satisfaction, 4) policy advocacy activities, and 5) training and education activities.

Legal Services Delivered

Legal assistance was provided through cases and consultations. Cases are defined as issues in which the attorneys or paralegals provide direct legal assistance to clients, including counsel and advice, filing applications and appeals, and representing clients at hearings, among others. Consultations are interactions in which attorneys or paralegals provide information and advice to nurse home visitors who then pass that information on to clients or brief interactions between the legal team and clients. NLP legal team members address a wide range of legal issues across 5 categories: 1) income and insurance,

2) housing and utilities, 3) education and employment, 4) legal (immigration) status, and 5) personal and family stability.

Between January 1, 2022 and December 31, 2022, the NLP addressed a total of 614 legal matters for 246 unique clients (Table 1). A total of 248 consultations and 366 cases were resolved. Many clients received legal assistance with more than one legal matter. The number of legal matters per client ranged from 1 to 15 and the average number of legal matters per client was 2.5.

Table 1. Legal services delivered between January 1, 2022 and December 31, 2022

	Income & insurance	Housing & utilities	Education & employment	Legal (immigration) status	Personal & family stability	Total
Consultations	122	163	12	1	68	366
Cases	91	61	19	5	72	248
Total	213	224	31	6	140	614

The most common types of legal matters addressed were issues related to housing and utilities (36%) and income and insurance (35%), followed by personal and family stability matters (23%). Five percent (5%) of matters were related to education and employment issues and 1% were related to legal (immigration) status (Figure 1).

Figure 1. Legal services delivered between January 1, 2022 and December 31, 2022
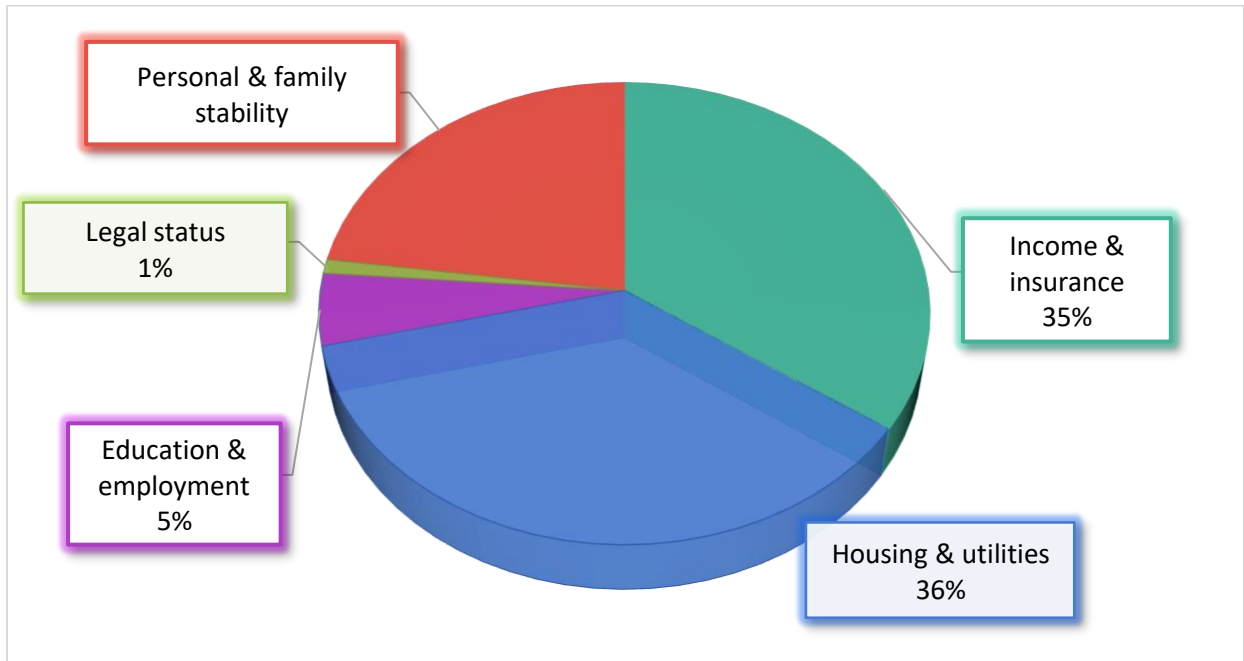
Impact of Legal Services

During 2022, the NLP's activities directly impacted families' outcomes resulting in improved income, housing, and personal and family stability. Examples of legal services outcomes are below.

Income and Insurance Matters

Between January 1, 2022 and December 31, 2022, the NLP handled 122 cases and 91 consultations related to income and insurance issues.

Public Benefits

The NLP assisted families with a range of matters related to public benefits, including securing Supplemental Nutrition Assistance Program (SNAP), Temporary Assistance for Needy Families (TANF), and Women, Infants and Children (WIC) benefits. At least 11 families obtained SNAP benefits. **The total annualized value of SNAP benefits obtained for families was $51,977**. At least 5 families obtained TANF benefits. **The total annualized value of TANF benefits awarded to families was $8,166.** NLP advocates assisted with 6 WIC-related matters. The NLP successfully obtained WIC benefits for 2 families and provided advice and counsel to 4 families.

Social Security Benefits

The NLP assisted in 10 cases related to Social Security disability benefits. **Attorneys obtained a total of $19,316 in annualized Social Security disability benefits for 5 families.** NLP advocates also provided referrals to community partners to 5 families.

Unemployment Compensation

The NLP assisted with 35 matters related to unemployment benefits. **Attorneys successfully obtained unemployment benefits for 10 clients totaling $58,021 in annualized benefits.** Attorneys also helped 3 clients avoid unemployment benefit-related costs by successfully resolving overpayment issues. The total amount avoided for clients was $22,729. The NLP also provided advice and counsel in 22 matters.

Medical Assistance

NLP advocates assisted with 4 matters related to Medical Assistance. The NLP obtained Medical Assistance for 2 families and Children's Health Insurance Program (CHIP) insurance for 1 client. Additionally, the NLP assisted with obtaining a new insurance card for 1 family.
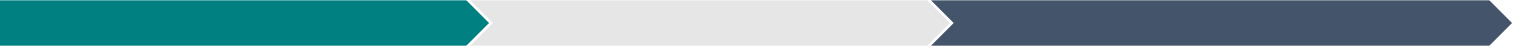
Child Support

The NLP provided referrals to 3 families for assistance with child support issues from partnering community legal services organizations.

Childcare

The NLP assisted at least 7 families with issues related to accessing affordable childcare. In at least 2 matters, attorneys successfully obtained subsidized childcare for families. The NLP also resolved an issue with subsidized childcare for 1 family, which resulted in a $1,194 savings. Additionally, the NLP worked with the Family Support Fund (FSF) to obtain $350 to support childcare costs for 1 family. Three families received advice and counsel on accessing childcare resources.

Consumer Law

The NLP assisted with 10 consumer law matters, including obtaining a FSF grant for $1,501 to help pay a car loan debt thus freeing up funding for rent. In another case, NLP advocates successfully recovered

$6,000 in stolen funds for a client. Four clients received referrals to community partners for assistance and 4 clients received advice and counsel and assistance with stopping debt collection actions.

Tax Matters

The NLP assisted 9 families with tax matters. Attorneys successfully obtained the Child Tax Credit for 1 family, provided advice and counsel in 6 matters, and referred 2 families to community partners for assistance.

Housing and Utilities Matters

Between January 1, 2022 and December 31, 2022, attorneys handled 163 cases and 61 consultations related to housing and utilities matters.

Eviction Prevention and Rental Assistance

The NLP helped to prevent or delay eviction for at least 30 families. Attorneys helped secure rental assistance for at least 35 families. **A total of $112,813 in rental assistance was obtained by the NLP for families,** including $32,643 obtained through the FSF. An additional $39,869 in eviction-related costs were avoided by the NLP.

Emergency Housing

The NLP team assisted 8 clients in cases related to emergency housing needs. The legal team worked with the Family Support Fund (FSF) to secure funding for emergency housing for 7 clients. **The total amount of emergency housing funding secured was $10,613,** which supported eviction prevention and move-in costs for families. One client received advice and counsel and a referral to a partnering community organization.

Housing Conditions

At least 36 cases were related to safe housing conditions issues, such as vermin, a collapsed ceiling, faulty doors, broken refrigerator, and broken plumbing systems, among others. The NLP assisted 10 families with ending their leases and securing new safe housing due to the poor conditions of their current homes. **A total of $14,913 in security deposits and rent was returned to clients when they ended their leases due to the landlord's violations.** An additional $3,745 in housing-related costs was saved for clients. Additionally, attorneys forced landlords to make necessary repairs in 8 cases, including obtaining alternative housing for 1 family while repairs were being made.

The NLP team helped 2 clients obtain safer new housing due to their medical conditions. In both situations the clients had cardiac problems living in higher level units in apartment buildings. Advocates successfully obtained an elevator repair for 1 client and obtained a new apartment unit on a lower floor for the other client.

Addressing Homelessness

NLP advocates assisted at least 7 clients who were experiencing homelessness or temporary living situations. The NLP successfully secured housing for 5 families working closely with the FSF. **Five grants were obtained in amounts ranging from $1,000 to $2,500 and totaling $10,275.** In addition, 1 client received a referral to a community partner and 1 client received advice and counsel.

Lease Review

Attorneys helped at least 5 families better understand their leases and other housing-related documents by offering document review and education to participants.

Homeownership Issues

The NLP provide advice and counsel to 2 families with homeownership issues.

Lead Law Enforcement

The NLP assisted 5 families with matters related to potential lead law violations. In one case, **the NLP obtained a $9,000 monetary judgment** for the family because the landlord was violating the lead law. This resulted in a prevented eviction for the family and avoided eviction-related costs.

Utilities

The NLP helped prevent utility shut off in at least 16 cases. Advocates obtained a total of $19,478 in utilities assistance for families through the Low-Income Home Energy Assistance Program (LIHEAP) cash and crisis grants, Low-Income Home Water Assistance Program (LIHWAP), and the FSF. NLP advocates obtained LIHEAP cash or crisis grants for at least 9 families totaling $9,321 and LIHWAP financial assistance for at least 2 families totaling $6,102. Advocates also obtained emergency financial assistance from the FSF to prevent utility shutoffs for at least 4 families totaling $4,055. Advocates also avoided $1,802 in utilities costs for 1 family.

The NLP also recovered $3,000 for a family due to unpaid water liens from the previous title owner of the home.

Advocates enrolled at least 2 families in the Consumer Assistance Program, making utilities more affordable. For at least 1 family, advocates were able to restore utilities that had already been shut off. In at least 14 cases, the NLP provided advice and counsel on utilities matters.

Education and Employment

Between January 1, 2022 and December 31, 2022, the NLP handled 12 cases and 19 consultations related to education and employment matters. Attorneys provided advice and counsel in 3 employment matters related to wage theft and reasonable accommodations. Seven clients received referrals to partnering organizations for employment matters, primarily employment discrimination. Two clients received referrals to partnering organizations for education matters, including re-enrolling in school.

Personal and Family Stability

Between January 1, 2022 and December 31, 2022, the NLP handled 68 cases and 72 consultations related to personal and family stability matters.

Child Welfare

The NLP assisted with 9 child welfare matters. The NLP provided advice and counsel in 6 matters and offered referrals to community partners for 3 matters.

Criminal Matters

The NLP assisted clients with 13 criminal matters. Advocacy efforts resulted in a prevented conviction for 1 client, an acquittal on all charges for 1 client, and a bench warrant cleared, and case withdrawn for 1 client. Ten clients received advice and counsel on their issues.

Custody

The NLP assisted in 21 custody matters. Advocates provided referrals to community legal partners in 14 matters and provided advice and counsel in 7 matters.

Domestic Violence

The NLP assisted in 11 matters that were directly related to domestic violence. The NLP worked with the FSF to obtain an emergency hotel stay for 1 client. Nine clients received referrals to community partners. Four clients also received advice and counsel.

Vital Documents

Attorneys assisted 3 families with obtaining vital documents, including birth certificates, Social Security cards, and state identification cards.

Case Examples

Dana's Story[1]

Dana experienced employment discrimination in her job for a major retailer, which ended in her termination. She was referred to the NLP because she had successfully appealed her Unemployment Compensation denial when it was erroneously flagged for fraud, but it still had not been paid out to her. The NLP attorney investigated the status of her claim and learned that, although her earlier appeal cleared one legal hurdle for her, there was a subsequent denial on another legal basis - the employer's claim that she had voluntarily quit her job instead of being terminated. Client had excellent documentation to support her testimony that she had in fact been terminated. Once we were able to advise her of the procedural stance of the case, we filed a new appeal on her behalf and represented her in the hearing before the Unemployment Compensation Referee. She offered compelling testimony, supported by contemporaneous communications that she had saved. This appeal was successful in reversing her second denial, and her full 26-week claim was soon paid out to her, totaling about $13,000. Dana was incredibly relieved to have a 2-year struggle to receive these benefits resolved successfully, and she is on to new employment.

Missy's Story

Missy was referred to the NLP because her Early Learning Resource Center (ELRC) childcare subsidy and SNAP were terminated after she accidentally missed a SNAP renewal date. Once Missy realized what happened, she quickly submitted the required documents. Her SNAP was reinstated but her ELRC subsidy was not. As a result, unsubsidized weekly copays were quickly piling up. She was referred for legal support, with a possible need to apply to the FSF to cover the costs. By reaching out to ELRC, the NLP was able to get her ELRC benefits reinstated. However, there was still an issue with a gap in coverage that resulted in Missy owing $1,194 to the daycare. It was apparent that Missy's ELRC issue was not straightforward and required extensive assistance by the NLP to coordinate between several different public benefits programs. By coordinating with ELRC and the County Assistance Office, the NLP attorney was able to get the $1,194 back balance paid and did not have to utilize FSF assistance. This was especially helpful for this client because she is also moving soon and needed FSF assistance to

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[1] Clients' names have been changed.

support her move. Preserving the funds enabled her to put emergency funding toward her move, while ELRC dollars went to the daycare.

Client Stress

Evidence supports that stress is an important factor related to maternal health and birth outcomes. Stress was measured among participants who received assistance with a legal case through pre- and post-services PSS surveys. The pre-PSS survey was administered to participants by their nurse home visitors prior to a legal case being opened. The post-PSS survey was administered telephonically by project evaluators after a participant's case closed. In addition to the PSS, clients who participated in a follow up telephone interview were asked whether they agreed or disagreed that their level of stress had changed following receiving services. Only clients who consented to a follow up interview were reached out to for follow up.

Between January 1, 2020 and December 31, 2022, 26 clients participated in a follow up interview. Among the 26 that participated in a follow up interview, 20 completed both the pre- and post-PSS.

Among the 20 clients that completed pre and post PSS assessments, 45% (n=9) showed a reduction in stress following receiving NLP services. Two clients showed no change (10%), and 45% of clients showed an increase in stress (n=9). The PSS rates perceived stress levels in three categories (low, moderate, and high) based on scores that can range from zero to 40. The overall number of clients in the low stress category increased after receiving legal services. Table 2 shows client stress levels pre and post services.

Table 2. Client stress levels pre and post NLP services

Level of stress	Low Stress (0-13)		Moderate Stress (14-26)		High Stress (27-40)	
Pre/Post PSS	# Pre	# Post	# Pre	# Post	# Pre	# Post
Number of clients reporting	1	7	17	14	2	4

In addition to the PSS, respondents were asked whether they felt the legal services decreased their stress by responding to a Likert-like scale (responses included disagree, somewhat disagree, neither agree or disagree, somewhat agree, or agree). Seventy-seven percent (77%) of clients who responded to this question reported that they agree the services decreased their stress. Four percent (4%) reported that they somewhat agree, 8% neither agreed or disagreed, and 7% of clients disagreed that the services decreased their stress.

In addition to assessing the impact services had on stress, evaluators asked clients to respond to whether the legal services improved their quality of life and positively impacted their family. Table 3 shows that most respondents agreed that the legal services decreased their stress (77%), improved quality of life (81%), and positively impacted their families (77%).

Table 3. Client perceived impact of services on stress, quality of life, and family

	The legal advice or services provided decreased your level of stress. (n=26)	The legal advice or services provided improved your quality of life. (n=26)	The outcome of the legal issue positively impacted you or your family. (n=26)
% who Agree	77%	81%	77%
% who Somewhat Agree	4%	4%	8%
% who Neither Agree nor Disagree	8%	8%	--
% who Somewhat Disagree	4%	--	4%
% who Disagree	7%	7%	11%

Client Satisfaction

Client satisfaction was assessed by asking clients to rate their satisfaction among several satisfaction domains on a scale from zero to 10. A score of zero represents "the worst" or "not at all" and a score of 10 represented "the best" or "completely." The domains assessed included effort of the attorney to understand goals and interests related to the issue, experience communicating with the attorney, respectful treatment, responsiveness, level of trust, how well the attorney attempted to resolve the legal need, satisfaction with outcome related to legal issue, and satisfaction with overall services.

The average response in all satisfaction domains was above a 9. The percent of individuals rating the satisfaction domains as a 10, or the best, was 80% or above across all domains. The domains with the highest levels of satisfaction included overall satisfaction with services (10) and respectful treatment by attorney (9.9). The domain with the lowest level of satisfaction was related how well the legal provider put effort into understanding the client's goals and interests related to the legal issue (9.3). Table 4 details the average response among clients and the percentage of clients who rated the satisfaction domain a 10 for each of the domains.

Table 4. Client satisfaction ratings across domains

Satisfaction domain	Average response (0-10)	% Rating "10"
1. Rate how well the legal provider put effort into understanding your goals and interests related to legal issue. (n=26)	9.3	81%
2. Rate your experience communicating with the legal provider. (n=26)	9.6	81%
3. Rate the respectful treatment by the legal provider. (n=26)	9.9	92%
4. Rate the responsiveness of the legal provider. (n=25)	9.6	80%
5. Rate your level of trust in the legal provider. (n=26)	9.5	88%
6. Rate how well the legal provider attempted to address your legal need. (n=26)	9.6	88%
7. Rate your overall satisfaction with the outcome related to your legal issue. (n=26)	9.5	88%
8. Rate your satisfaction with the overall services provided. (n=26)	10	96%

Selected Client Quotes

She was very informative and on top of things. Communications was well, very down to earth and I appreciate all the resources she provided.

She was amazingly attentive. She was awesome and I would hope that if I ever have a legal problem, I hope I am assigned to her!

She was definitely extremely helpful; she was someone that went out of her way to do stuff she didn't have to help me with, and she still did. She went out of her way to help with things that I didn't even know. She helped me with the IRS and unemployment. Things that should have been straightforward, and it wasn't! She needs a raise.

She was amazing, very helpful. Amazing, very understanding.

This program has helped me a lot, especially when it comes to raising a kid for the first time. I don't think I would be able to survive without this partnership.

The whole situation was overwhelming, so it was really nice to have help with the stimulus issues. This program has been great because they have given me so much support.

They helped with childcare and program enrollment. Great communication and follow-up.

Got it done, paid off PECO and can get utilities in my new place. You guys are great and I'm very happy I got you.

She was on top of things. No need to have outside help because she knew what she was doing.

She helped me stay in my house. You all are wonderful, and I do tell people about you and how she has helped me so much.

Policy Activities

In addition to direct legal services, the NLP team engaged in a range of policy advocacy and education activities, including hosting an annual Community Action Day, participating in coalitions and workgroups, and working collaboratively with other advocates to pass laws and policies that will protect Philadelphia residents.

Policy Agenda

The NLP team contributed to the annual policy agenda with direct input from families and nurse home visitors. For each of the identified policy priorities, the NLP team conducted corresponding activities identified in Table 5.

Table 5. Policy agenda priorities and activities completed

Policy priority	Activities completed
Improve housing stability and quality for families.	• Participated in local and statewide coalitions to improve housing conditions for families. • Participated in the Lead Free Promise Project Communications Committee. • Participated in the Illegal Evictions Action Team, Community-Based Resources Sub-Committee. • Participated in the Housing Security Working Group. • Participated in the PA Legal Aid Network (PLAN) Housing Law Group. • Co-authored How physicians can help keep the lights on for Philadelphia's poorest families in the Philadelphia Inquirer.
Ensure access to public benefits for parents and children.	• Continued to develop relationships with county assistance office (CAO) staff to improve services. • Participated in statewide coalitions aimed at improving public benefits in Pennsylvania. • Participated in the Philadelphia CAO Partners Meeting. • Participated in the PLAN Welfare Law Group.
Fight racism and advance health equity for Black parents.	• Presented Health Justice: Supporting Patients with Unmet Legal Needs Webinar Series – The Nursing-Legal Partnership: How Unmet Legal Needs Present in Clinical Settings: Barriers to Health. • Presented Health Justice: Supporting Patients with Unmet Legal Needs Webinar Series – Provider Interventions for Unmet Legal Needs. • Attended training on Professionalism as a Racial Construct. • Participates in Shared Safety Philadelphia. • Participated in Closing the Wealth Gap: Understanding White Supremacy, How to Challenge and Dismantle conference.

Improve job stability and employment conditions for low-wage workers.	• Provided education to nurse home visitors and clients on Fair Workweek protections and other employee rights.
Advance food security and food justice and improve access to healthy food.	• Continued to develop relationships with CAO staff to improve nutrition access through SNAP and WIC programs.
Expand access to high quality early childhood education.	• Provided education and training to nurse home visitors and community partners on education rights.
Advance policies that support lactating students.	• Continued to participate in the Coalition for Lactating-Friendly Schools.
Promote community revitalization and active civic engagement.	• Hosted an annual Community Action Day to identify families' policy priorities and strengthen families' advocacy efforts. • Provided information and education about voter registration to families. • Hosted a Know Your Voting Rights Brunch 'n Learn.
Broaden access to mental health services and educational support.	• Participated in the Pennsylvania Older Youth Advocacy Workgroup Session. • Co-authored Connecting Community Health Centers & Courts to Improve Behavioral Health of People & Communities. • Presented on the webinar, Health Center and Justice System Collaboration to Improve Mental Health.

Training and Education

The NLP team hosted and conducted numerous trainings in 2022 to improve the advocacy capacity of nurse home visitors, community partners and providers nationwide.

Staff Training

To support nurse home visitors, the NLP attorneys hosted at least 8 staff trainings during 2022. Training topics included:

- Legal Issues for Immigrant Clients (in collaboration with HIAS Pennsylvania)
- Public Benefits Training
- Family Law Training – Custody and Mediation (in collaboration with Philadelphia Legal Assistance and Villanova Civil Justice Clinic)
- Family Law for New Parents (in collaboration with Philadelphia Legal Assistance and Villanova Civil Justice Clinic)
- Utility Law Training
- HELP: MLP Presents the Abortion Liberation Fund of PA
- Know Your Voting Rights Brunch 'n Learn
- NLP and FSF 101 Chat 'n Chew

In 2022, evaluation data was collected after the following trainings: 1) HELP: MLP presents Abortion Liberation Fund of PA, 2) Know Your Voting & Election Participation Rights, 3) Nursing-Legal Partnership Training on Benefits, 4) Utility Law Training, and 5) Family Law for New Parents. A total of 46 participants completed post-training surveys. Most training participants strongly agreed or agreed: 1) the trainings were valuable to their work (96%), 2) the trainings increased their knowledge (96%), 3) they intend to apply information learned from the trainings to their work (100%), and 4) the information they learned during the trainings will improve their ability to help families (98%) (Table 6).

Table 6. Combined training evaluation results January 1, 2022 to December 31, 2022

	I found this training to be valuable for my work. (n=46)	This training increased my knowledge. (n=45)	I intend to apply information learned from this training to my work. (n=45)	The information learned during this training will improve my ability to help families. (n=46)
% who Strongly agree	67%	60%	60%	67%
% who Agree	29%	36%	40%	31%
% who Neither Agree nor Disagree	4%	4%	--	2%
% who Disagree	--	--	--	--
% who Strongly Disagree	--	--	--	--

Presentations

In addition to staff training and educational events, the NLP team presented to several state and national audiences to disseminate best and promising practices related to meeting the social and legal needs of families to improve health. Presentations included:

- Presented Health Justice: Supporting Patients with Unmet Legal Needs Webinar Series – The Nursing-Legal Partnership: How Unmet Legal Needs Present in Clinical Settings: Barriers to Health.
- Presented Health Justice: Supporting Patients with Unmet Legal Needs Webinar Series – Provider Interventions for Unmet Legal Needs
- Presented on the webinar, Health Center and Justice System Collaboration to Improve Mental Health.
- Mothers, Nurses & Lawyers: An Innovative Interdisciplinary Partnership to Support Families presented at the Kempe Center A Call to Action to Change Child Welfare Conference.
- Presentation on NLP to the Penn Law Interdisciplinary Child Advocacy Clinic.